The University of Tulsa
Student Medical Insurance
Frequently Asked Questions

- Website for ID cards, provider lookup, policy information: www.uhcsr.com/tulsa.
- Online students are not eligible for the student medical insurance.
- Students automatically enrolled in this insurance: if taking 9 or more undergraduate hours, all graduate students, thesis or dissertation 2 or more, and 8 or more for law students.
- Dependents are not eligible for coverage. They must go to www.healthcare.gov.
- The online waiver portal will be available 7.8.2018 for 2018-2019 school year.
- It may take up to five business days for credit to show on student account after waiving online.
- Students have until 8.31.2018 to waive their coverage for 2018-2019 school year.
- Coverage waived in the fall will be carried over to the spring.
- If student fails to waive coverage in the fall, student can waive in spring.
- Student can come onto plan outside of enrollment period if lost primary coverage. Premium will be prorated. A life event form and loss of coverage notification will be required.
- Insurance cards will not be mailed. They can be printed online or downloaded. A permanent card will be provided upon request.
- All international students are required to have coverage regardless of full-time/part-time status.
- Student can have another insurance with this plan.
- This plan is usually primary.
- Dental and vision are not included in this coverage unless student is under 19 years old.
- The new Teledoc feature allows 24/7 video conference with a physician for minor illness such as allergies, ear infection, etc. Medication can be prescribed as well.

Feel free to call or email me with any questions. Kelley Hinkle 918-747-4100, khinkle@bfins.com. You may share my contact information with the students and parents.